



## Passenger Travel Details

### Order information

Order number	Resevation number	IATA Code
800626030598887285	QZ7P16	SHA177

### Flight information

✈ London → 2026-03-24 Ticket number: 781-2417871628  
Shanghai(Transfer) → Tokyo

● China Eastern Airlines MU214 | Standard economy L Cabin Hot main meal,Hot light meal  
Standard Economy Free baggage allowance2PC

2026-03-24

**17:00**

LGW N

Non-stop

Duration: 11h25m

2026-03-25

**12:25**

PVG T1

● Transit Shanghai Duration: 2h30m

● China Eastern Airlines MU539 | Standard economy L Cabin | Boeing773(Wide) Refreshments  
Standard Economy Free baggage allowance2PC

2026-03-25

**14:55**

PVG T1

Non-stop

Duration: 2h35m

2026-03-25

**18:30**

HND T3

Note: The departure and arrival time is in local time.

Check-in at Gatwick AirportNorth Terminal closes 60 minutes before flight departure. Boarding gate closes 15 minutes before flight departure.

Check-in at Pudong International AirportT1 closes 50 minutes before flight departure. Boarding gate closes 20 minutes before flight departure.

✈ Tokyo → 2026-04-07 Ticket number: 781-2417871628  
Shanghai(Transfer) → London

● China Eastern Airlines MU540 | Standard economy L Cabin | Airbus321(Narrow) Meals available  
Standard Economy Free baggage allowance2PC

2026-04-07

**20:00**

HND T3

Non-stop

Duration: 3h5m

2026-04-07

**22:05**

PVG T1

● Transit Shanghai Duration: 3h5m

● China Eastern Airlines MU201 | Standard economy L Cabin | Boeing789(Wide) Hot main meal,Breakfast  
Standard Economy Free baggage allowance2PC

2026-04-08

2026-04-08

**01:10**

PVG T1

Non-stop  
Duration: 12h30m

**06:40**

LGW N

● This flight will depart in the early morning. Please arrive at the airport in advance to finish all boarding procedures.

Note: The departure and arrival time is in local time.

Check-in at Tokyo International Airport closes 40 minutes before flight departure. Boarding gate closes 15 minutes before flight departure.

Check-in at Pudong International Airport T1 closes 50 minutes before flight departure. Boarding gate closes 20 minutes before flight departure.

Important reminder: This is a multi-segment ticket and must be used in sequence. Skiplagging or reversing segments is not allowed.

Passenger

Passenger name	ID document type	ID document number	Contact information
ZERNOV/ALEKSEI	Passport	551251619	7498314040

Baggage Rules

**Adult**

2026-03-24	Checked/Carry-On	KG piece(s)/kg	
London ↓ Shanghai	Checked Baggage	2PC(Weight per baggage≤23KG)	A
	Carry-On	1PC(Weight per baggage≤8KG)	A+B 55cm/22in

**Adult**

2026-03-25	Checked/Carry-On	KG piece(s)/kg	
Shanghai ↓ Tokyo	Checked Baggage	2PC(Weight per baggage≤23KG)	A
			A+B

	Carry-On	1PC(Weight per baggage≤8KG)	55cm/22in
<b>Adult</b>			

2026-04-07	Checked/Carry-On	piece(s)/kg	
Tokyo ↓ Shanghai	Checked Baggage	2PC(Weight per baggage≤23KG)	A
			A+B
	Carry-On	1PC(Weight per baggage≤8KG)	55cm/22in

<b>Adult</b>			
2026-04-08	Checked/Carry-On	piece(s)/kg	
Shanghai ↓ London	Checked Baggage	2PC(Weight per baggage≤23KG)	A
			A+B
	Carry-On	1PC(Weight per baggage≤8KG)	55cm/22in

Note:

1. Baggage exceeding the above allowance requires prior approval from China Eastern for check-in and additional fees will apply.
2. In addition to the specified unchecked baggage, each passenger may also carry one free personal item that can be placed under the front seat, such as a handbag, briefcase, laptop bag, camera bag, or other similar-sized or smaller items.
3. For more member baggage benefits, please refer to the Eastern Miles members' handbook.
4. Infant passengers (INF)
  - (1) Domestic flights: Passengers with infant tickets do not have free baggage allowance.
  - (2) International and regional routes: Passengers with infant tickets are entitled to one free piece of checked baggage, weighing up to 10 kg, whose three side dimensions must sum to 115 cm or less.

(3) Each infant can additionally check in one baby stroller for free, with folded dimensions not exceeding 55 cm (22 inches) in length, 40 cm (16 inches) in width, and 20 cm (8 inches) in height. Baby strollers exceeding these dimensions must be transported as checked baggage; one baby bassinet or child/infant restraint device (used during seating).

Ticket Policy

		Adult		
		Rescheduling Fee	Refund Fee	Endorsement
2026-03-24	Totally Unused	GBP131	Non-Refundable	Non-Endorsable
London ↓ Shanghai	Partially Used	GBP131	Non-Refundable	Non-Endorsable
	Missing a Flight (Totally Unused)	GBP436	Non-Refundable	Non-Endorsable
	Missing a Flight (Partially Used)	GBP436	Non-Refundable	Non-Endorsable

The actual number of miles received is subject to the system's records.

Missed flight: Passengers who fail to complete the boarding procedures within the designated time or whose identification documents do not meet the requirements will not be allowed to board.

Important Notes:

1. Tickets are non-endorsable; there are time restrictions on ticket changes. If there is a change in the off/shoulder/peak season or the midweek/weekend after the change, the fare shall be recalculated, and the fare difference plus the corresponding change fee shall be charged together. If there is a difference between the applicable fares before and after the change for changes in the same class, the difference shall be made up. For simultaneous ticketed flight and travel class upgrade changes, both the change fee and the fare difference shall be charged. A passenger must make a refund request within 13 months from the date of commencement of first travel (or from the date of ticket issuance with the first segment of voyage unused). Should this time period be exceeded, the request will not be processed. Changeable tickets for international/regional flights which have been partially used are not currently capable of being rescheduled/upgraded online. Please call 95530 to proceed. To refund tickets for which flight itineraries have already been printed, the fare will only be refunded after the itineraries are returned (mailing fee to be incurred by passenger).

2. Aircraft type and jet bridge information do not constitute part of the carriage contract. The carrier reserves the right to adjust the aircraft type and change the gate under certain circumstances. Please refer to the carriage conditions for details.

Specific baggage regulations are subject to announcements by the actual carrier.

		Adult		
		Rescheduling Fee	Refund Fee	Endorsement
2026-03-25	Totally Unused	GBP131	Non-Refundable	Non-Endorsable
Shanghai ↓ Tokyo	Partially Used	GBP131	Non-Refundable	Non-Endorsable
	Missing a Flight (Totally Unused)	GBP436	Non-Refundable	Non-Endorsable
	Missing a Flight (Partially Used)	GBP436	Non-Refundable	Non-Endorsable

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		Adult		
		Rescheduling Fee	Refund Fee	Endorsement
2026-04-07	Totally Unused	GBP131	Non-Refundable	Non-Endorsable
Tokyo	Partially Used	GBP131	Non-Refundable	Non-Endorsable
↓	Missing a Flight (Totally Unused)	GBP436	Non-Refundable	Non-Endorsable
Shanghai	Missing a Flight (Partially Used)	GBP436	Non-Refundable	Non-Endorsable

The actual number of miles received is subject to the system's records.

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Adult

2026-04-08		Rescheduling Fee	Refund Fee	Endorsement
Shanghai ↓ London	Totally Unused	GBP131	Non-Refundable	Non-Endorsable
	Partially Used	GBP131	Non-Refundable	Non-Endorsable
	Missing a Flight (Totally Unused)	GBP436	Non-Refundable	Non-Endorsable
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Transaction Information

Fee details	Ticket price	Fuel Fees	Other Taxes and Fees
Amount	GBP 840	GBP 154.4	GBP 154.63
Total price:	<b>GBP 1,149.03</b>		

View information

To protect your legal rights, information on General Conditions of Carriage, prohibited or restricted items, and check-in regulations can be obtained by scanning the corresponding qr code.



General Conditions of Carriage



Prohibited or restricted items



Check-in regulations

Tips:

1. This page is only for reference, which is not equivalent to receipt.

- 2.Itinerary Info here only shows the original flights info. If there is any change with your itinerary, please refer to where the ticket was issued.
- 3.If a ticket with a printed 'Air Transport Electronic Ticket Itinerary' needs to be refunded, the itinerary must be returned by mail before the refund can be completed (postage to be borne by oneself);
4. If you need reimbursement vouchers, it is recommended that you call China Eastern Airlines customer service hotline 95530 before December 31 of the following year after all flight segments of the ticket have been used to issue a digital invoice (ordinary invoice/VAT special invoice);
- 5.If you have any questions, please call us at 95530.